

Return Order Number:

(Request from returns@lanaicreative.com)

RETURNS FORM PLEASE PRINT & SEND WITH RETURN

The LanaiPRO is created with Love and to the highest of standards. If however you need to return your LanaiBLO to us please complete the below steps. We would like to remind you that you will need to have completed your warranty form at the time of purchase www.lanaiprofessional.com/professional-salon-warranty-form/ before any claim can be accepted.

If the unit was bought in a store or in a salon - please return it to the place of purchase.

First Name (required)

Last Name (required)

Telephone (required)

Email address (required)

Address (required)

Place Of Purchase (required)

Date of Purchase (required) Day Month Year

Model Number
(located on the Handle of the Hair Dryer)

Where did you hear about the LanaiPRO?

Are you a Professional Hair Stylist?(required) Yes No

If Yes - Salon Name:

8) Details of the issues you are experiencing with your unit:

Date of return

I have read and understand the care guidelines for the LanaiBLO Yes

To present a claim under this limited warranty email returns@lanaicreative.com to receive a return authorisation number, and then send the product with the return authorisation number & this form to:
F.A.O: Irena Strolaite, DHL Supply Chain, Bay 42, Western Business Park, Oak Road, Dublin 12
As soon as we receive it back and have tested the unit - we will contact you within 14 working days.
We advise you to send it by registered post and keep a note of the tracking number for reference as we do not accept any responsibility for lost or damaged returns.
UNFORTUNATELY WE ARE UNABLE TO COVER THE POSTAGE COSTS OF RETURNS.
If your unit is out of warranty, we may be able to have it repaired. Please note there will be a cost involved for this service.